

# ISO9001:2015 Quality Policy

---

Meyer Timber is a market-leading importer and distributor of wood-based panels. Its products and services are designed to meet the wholesale needs of the construction and manufacturing industry sectors, as well as other trade consumers requiring a regular wholesale service. It is the Company's policy and mission to provide the widest product range and the best delivery service available in the UK wholesale market, to meet or exceed customers' expectations. The Company is an active member of the Timber Trade Federation and is at the forefront of change in our industry.

Annual quality objectives are set to consistently improve our customers' buying experience. The Company sets specific objectives each year in the areas of Purchasing, Stock Control, Sales Order Processing and Product Delivery requiring innovative solutions that achieve continual improvements to customer service and Quality Management. The solutions are implemented in a manner that continues to add value to all interested parties and so meet the requirements of ISO9001:2015.

The Quality Management System has been developed further to include measures that provoke compliance with several additional Operating Standards, including:

FSC-STD-40-004 V3-0 for FSC Chain of Custody Certification  
FSC-STD-40-003 V1-0 for Multisite Chain of Custody Operations  
PEFC ST 2001:2013 PEFC Requirements of Chain of Custody for Forest-based Products  
EN13986:2005+A1:2015 Factory Production Control for Flame Retardant Treated Products

The Board of Directors has committed itself to complying with the requirements of ISO9001:2015 and all statutory and regulatory requirements relating to its products and services. In particular, the Company has processes in place to ensure its compliance with the EU Timber Regulation, The EU Construction Products Regulation and the Biocidal Products Regulation.

The Company meets these objectives by distributing products from four strategically located centres of excellence which combine One Million square metres of warehousing space with more than 50 modern, low-emission delivery vehicles, nationwide, from where a guaranteed next working day service operates to most locations in the UK for ex stock orders placed before 5pm.



---

**DAVE SIGGINS**

Group Commercial Director, Meyer Timber Ltd  
Registered in England No. 3152598  
Date: 22 November 2017